

// Important Information

What You Need to Know

- There is no cost to changing your plan
- Create a profile online to view full details of each plan
- Speak to a live agent about any issue or problem with the plan

Online Options

The following is a partial list of services that are available online at www.wespeakstudent.com:

- Choose your plan
- Chat with a live agent
- Purchase coverage for your spouse and/or dependent(s)
- Find network practitioners
- Track your claims
- Download claim forms and booklets
- General inquiries

Coordination of Benefits

Benefits under two insurance plans can be coordinated to increase your coverage up to a total of 100%. For example, following payment under this plan, you can submit outstanding balances to the other plan for consideration.

Family Add-On

Students can only add family members in their starting semester (i.e. September start students can only add family in the Fall semester, by the deadline dictated on the website and brochure). The family benefits form is available at the FSU Office (SC-1000). The cost of adding family members are in addition to the student Health Plan fee and is paid once, at the time you enroll your dependents.

You may apply for dependent coverage online using Visa or Mastercard by going to wespeakstudent.com. If you purchase coverage in September 2023, your dependents are covered until August 2024 (some restrictions apply). Your dependent(s) will be enrolled in the same plan option you choose.

// Claims Submission

How to File Your Claim

Your drug, dental, and extended health care claims are paid by ClaimSecure. When making a pay direct drug/dental claim, the pharmacy/dentist will need to know the following:

Your Group Number is: 514560

**WE SPEAK
STUDENT**

Your Provider: ClaimSecure

Your Student ID #: R 0 0 _ _ _ _ _

- (10 digit alpha numeric number)
- Example: If your student ID # is 7 digits, the correct ID # would be R001234567.

All Dental Inquiries, call toll-free at 1-888-513-4464.

* If you are mailing your claim, please mail your prescription drug/dental/extended health care claim directly to ClaimSecure at: ClaimSecure Inc., P.O. Box 6500, Station A, Sudbury, ON, P3A 5N5.

Coverage Begin and End Dates

Policy Year: September 1 - August 31

- A student that is enrolled in the Fall semester is covered from Sept 1st to Aug 31st.
- A student that enrolls in Winter semester is covered from Jan 1st to Aug 31st.
- A student that enrolls in the Summer is covered from May 1st to Aug 31st.

Plan Consultants

2255 Sheppard East, Atria 1
2nd Floor Suite 202 Toronto, ON M2J 4Y1
Tel: 416-216-0296
Fax: 416-216-1179
Toll-Free: 1-800-315-1108
Website: wespeakstudent.com
Email: help@aclstudentbenefits.com

**WE SPEAK
STUDENT**



HEALTH PLAN **2023 2024**

fsu
FANSHAWE
STUDENT
UNION
www.fsu.ca

**POLICY # 100011701
GROUP # 514560**

As a full-time post secondary student you are automatically covered for the benefits outlined in this brochure and online at fsu.ca/health

Visit the FSU Office (SC-1000) for questions or concerns

My Flex Plan Options

Choose a plan that suits you by visiting us at www.wespeakstudent.com for plan details and options.



Deadline Dates Apply:

September Start Students: September 18, 2023 at 4pm.

January Start Students: January 16, 2024 at 4pm.

May Start Students: May 17, 2024 at 4pm.

FLEX PLAN OPTION 1

BALANCED PLAN (AUTO-ENROLLED)

Drugs:

90% co-insurance
Maximum: \$5,000

Dental:

Maximum: \$600
Exam & Consultation: 100%
Basic & Preventative: 100%
Minor Restorative: 85%
(100% at a Network Dentist)
Extractions & Oral Surgery: 85%
(100% at a Network Dentist)
Major Restorative: 10%
(35% at a Network Dentist)

Extended Health Care:

Eye Exams: \$85 every 24 consecutive months
for a general eye exam
Lenses, Frames, & Contacts: \$200 every 24
consecutive months

Paramedical Practitioners:

\$30-\$45 per treatment, \$400-\$450 maximum
depending on the practitioner

FLEX PLAN OPTION 2

ENHANCED DENTAL PLAN

Drugs:

80% co-insurance
Maximum: \$2,500

Dental:

Maximum: \$800
Exam & Consultation: 100%
Basic & Preventative: 100%
Minor Restorative: 90%
(100% at a Network Dentist)
Extractions & Oral Surgery: 90%
(100% at a Network Dentist)
Major Restorative: 10%
(35% at a Network Dentist)

Extended Health Care:

Eye Exams: \$85 every 24 consecutive months
for a general eye exam
Lenses, Frames, & Contacts: \$100 every 24
consecutive months

Paramedical Practitioners:

\$20-\$35 per treatment, \$300-\$350 maximum
depending on the practitioner

FLEX PLAN OPTION 3

ENHANCED DRUG/EHC PLAN

Drugs:

100% co-insurance
Maximum: \$5,000

Dental:

Maximum: \$300
Exam & Consultation: 70%
(95% at a Network Dentist)
Basic & Preventative: 70%
(95% at a Network Dentist)
Minor Restorative: 50%
(75% at a Network Dentist)
Extractions & Oral Surgery: 50%
(75% at a Network Dentist)
Major Restorative: 10%
(35% at a Network Dentist)

Extended Health Care:

Eye Exams: \$85 every 24 consecutive
months for a general eye exam
Lenses, Frames, & Contacts: \$250 every 24
consecutive months

Paramedical Practitioners:

\$30-\$45 per treatment, \$400-\$450 maximum
depending on the practitioner



LIVE HELP MESSAGING

Have a question? Chat with a live member of the WeSpeakStudent team. Visit www.wespeakstudent.com, Student ID # is required.



How do I choose one of the Enhanced Plans?

- 1) Please visit www.wespeakstudent.com before the deadline date.
- 2) Click on the Choose Your Plan option, select one of the plans, enter the required information and submit.
- 3) Print & keep your confirmation # for your records.

Please refer to the student insurance booklet
available at www.wespeakstudent.com for
plan details such as eligible providers, required
referrals, exclusions etc.