

How to Submit a Health Plan Claim Online

Fall intakes opt out September 15, 2025, Winter Intakes opt out January 16, 2026 and Summer Intakes opt out May, 15, 2026 by 4:00 pm

www.fsu.ca/health

- Go to www.fsu.ca/health
- Choose your college—Fanshawe College
- Click on **eProfile For Online Claims Submission**
- Click on **Register Now**
- Follow the prompts and fill out your personal information (name and contact information)
- **Group Number: 514560**
- **Policy Number: 100011701**
- **Certificate ID Number: R00_____** (R00 and your 7 digit student number- 10 digits in total)
- Enter Direct Deposit Banking Information (transit number, institution/branch number, and your account number)
- Choose what Care Provider/Claim Form you need (Dentist/Dental, Optician/Vision, Doctor/Prescription)
- Scan and attach your receipt of proof of payment (debit, credit or cash)
- Select submit and within 3-4 business days your claim will be processed and your reimbursement will be direct deposited into your account.