

FSU Student Advocate Volunteer – Position Description

Title

FSU Student Advocate Volunteer

Reports To

VP, Advocacy & College Affairs (Executive Team)

Summary

The Student Advocate is a team of diverse, talented and motivated students who contribute to the success of the FSU. Student Advocates will serve as peer supporters, assisting Fanshawe students with academic appeals and navigating them through college services. Student Advocates will learn the basics of college policies and academic integrity. This role offers valuable communication experience while contributing to the college community.

Core Competencies

- Good communication and interpersonal skills
- Strong commitment to serve fellow students
- Passionate about advocacy
- Embraces collaboration and teamwork
- Possesses problem solving skills and ability to adapt and learn
- Organized and detail oriented
- Knowledge of FSU and the services provided

Volunteer Duties

- Proudly represents and promotes the FSU
- Support students with academic appeals, navigate them through college services and policies (A128, A136)
- Attend one scheduled shift per week and monthly meetings
- Act as a positive role model by demonstrating professionalism, confidentiality, and respect
- Assist in promoting upcoming events, workshops, and advocacy initiatives across the campus
- Interacts and builds good rapport with students and volunteer team
- Works collaboratively and follow directions from designated FSU Staff and VP, Advocacy & College Affairs.
- Commits to assigned volunteer time
- Provides a safe and welcoming environment for all
- Follows health and safety rules and policies
- Perform other duties as assigned to support the goals of the Student Advocates Program

Volunteer Requirements

- Full-time post-secondary student at Fanshawe College
- Good communication and interpersonal skills
- Punctual and responsible
- Strong communication and interpersonal skills
- Ability to maintain confidentiality and handle sensitive information
- Previous experience in peer support, campus life, or advocacy roles
- Knowledge of A128: Student Academic Appeals and A136: Academic Integrity policies is an asset
- Availability to take one shift per two weeks and attend scheduled training, monthly meetings

Volunteers are required to review and sign additional documents such as a Waiver and Release of Liability Form, Photo Release Form and Confidentiality form will be assigned FSU Leadership Modules and Health and Safety training prior to beginning their role.

Work Conditions

- Interacts directly with students, staff and management
- Some repetitive work