

## FREQUENTLY ASKED QUESTIONS FOR WINTER 2021 TERM - INTERNATIONAL STUDENTS

**Q: How can I declare whether I am in Canada, travelling to Canada, or studying online from my home country for the Winter 2021 term?**

**A:** Submit the **COVID-19 Readiness Form** at [forms.fanshawec.ca/covid19\\_readiness](https://forms.fanshawec.ca/covid19_readiness) to formally declare your in or out of country status. If you have any trouble logging in to the form, please contact our IT Service Desk at:

- **Phone:** 519-914-0951;
- **Email:** [itservicedesk@fanshawec.ca](mailto:itservicedesk@fanshawec.ca);
- **or Live Help Chat:** <https://livehelp.fanshawec.ca>.

**Q: I will not be in Canada. When will I get a refund? How do I get my money back?**

**A:** After the tenth day of the winter term, January 22, 2021, and after we have received all the country declaration forms from all students, an adjustment will be made to your account.

**Q: I am in Canada, but I have other insurance coverage (ex. I have OHIP, I have work coverage). How do I opt out of the mandatory health insurance plan?**

**A:** The mandatory health insurance plan for all international students is Morcare. Coverage information, forms, Live Chat, and other information is available here: [www.morcare.ca/home/9-fanshawe-college](http://www.morcare.ca/home/9-fanshawe-college). If you are looking to opt out, you must contact Morcare directly. You may not be able to make arrangements until the Winter 2021 term starts on January 11, 2021. The deadline to contact Morcare is the 10<sup>th</sup> day of the Winter 2021 term on January 22, 2021.

**Q: Why is 12 months of coverage \$835 but 8 months is \$789?**

**A:** The annual fee is made up of three components which are the OHIP Replacement Insurance, Health Insurance and Dental Insurance. The biggest cost component of the annual fee is the OHIP replacement portion which cannot be pro-rated. The Health and Dental Insurance positions are pro-rated for 8 instead of 12 months.

**Q: What is the exact amount of my fees owing? How do I know what to pay?**

**A:** Please go [www.fanshawec.ca/webadvisor](http://www.fanshawec.ca/webadvisor) and click on “**statement of account**”. You will see your fees listed there.

**Q: Can I have a fee extension or more time to pay for the Winter 2021 term?**

**For International level 1 students only:**

We understand that you are seeking a fee extension for the Winter 2021 term. This is not possible. Please contact Brianne Dos Santos at [bdossantos@fanshawec.ca](mailto:bdossantos@fanshawec.ca) to arrange a deferral of your offer to the next intake.

**For International level 2+ students only:**

We understand that you are seeking a fee extension for the Winter 2021 term. This is not possible. Please note that we have not enforced the fee deadline for returning students during the pandemic - we have asked all students to pay their fees and make payments on account to ensure the College understands the intent to continue studies. We will **require you to pay fees prior to starting classes** in Winter 2021. We will register you in your courses after fees are paid as long as there is room in the program and the last day to register has not passed. The last day to register for Winter 2021 is January 15, 2021.

If you know today that you cannot afford your tuition, you should seek an appointment with a Student Life Coordinator to see what it looks like to take a break in studies or go home for a period of time and return when ready. Online appointments with International Student Life Co-ordinators are available Monday through Friday, from 7:30 a.m. to 4:30 p.m. EST (Eastern Standard Time). **Please use [this link to book your appointment](#)**. To be clear, this suggested appointment with an International Student Life Co-ordinator is for a discussion of academic progression and taking a study break, not to talk about fees.

## FULL-TIME POST-SECONDARY ANCILLARY FEES – DOMESTIC & INTERNATIONAL STUDENTS

Below is a breakdown of all ancillary fees for Fanshawe College and the Fanshawe Student Union.

	Winter 2021	Winter 2021	Winter 2021	Winter 2021
	Fully Online or Regional Campus - International	Fully Online or Regional Campus - Domestic	Blended International	Blended Domestic
<b>Fanshawe Student Union Ancillary Fees:</b>				
Academic Support – Student Support	13.11	13.11	13.11	13.11
Athletics & Recreation – Recreation Programming	18.41	18.41	18.41	18.41
Athletics & Recreation – Wellness Programming	13.58	13.58	13.58	13.58
Student Buildings – Student Centre Building Fee	0.00	0.00	21.00	21.00
Student Buildings – Student Building Operations	32.29	32.29	32.29	32.29
Student Transit Pass	0.00	0.00	131.98	131.98
Fanshawe Student Union Membership	5.72	5.72	5.72	5.72
Student Clubs	2.14	2.14	2.14	2.14
Health and Dental Plan Fee <b>PRO-RATED ANNUAL Rate (Domestic)</b>	0.00	182.00	0.00	182.00
<b>Fanshawe College Ancillary Fees:</b>				
Academic Support - Student Campus Improvement	10.00	10.00	10.00	10.00
Academic Support – Technology Fee	96.62	96.62	96.62	96.62
Athletics and Recreation – Wellness Centre Universal Fee	0.00	0.00	0.00	0.00
Athletics and Recreation – Athletics	0.00	0.00	0.00	0.00
Student Buildings – Wellness Centre Building Fee	0.00	0.00	27.50	27.50
Campus Safety	0.00	0.00	2.00	2.00
Career Services	26.00	26.00	26.00	26.00
Health Services Fee	0.00	0.00	8.43	8.43
Student Achievement and Records	32.27	32.27	32.27	32.27
Health and Dental Plan Fee <b>PRO-RATED ANNUAL Rate (International)</b>	789.11	0.00	789.11	0.00
Alumni Fee	7.33	7.33	7.33	7.33
<b>TOTAL</b>	<b>1,046.58</b>	<b>439.47</b>	<b>1,237.49</b>	<b>630.38</b>